

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1	10/643353.app.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 13:03
S2	1	((PATRICK) near2 (STAMM)).INV.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 13:23
S3	0	((JOCELYN) near2 (LITTLETON)).INV.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 13:23
S4	0	((MICHELLE) near2 (FRINK)).INV.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 13:23
S5	1	"20020173934".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 13:26
S6	1650	Bellsouth.as.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 13:28
S7	683	customer near survey	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 13:31
S8	424647	"70"\$.clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 13:31
S9	474	S7 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 13:31
S10	1	("6037934").PN. OR ("7065494").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 14:05

S11	8	("4345315"   "5510828"   "5893075"   "5923247"   "5926794"   "6065679"   "6102287"   "6502745").PN. OR ("6970831").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 14:07
S12	9	("20010044809"   "20020065926"   "6301586"   "6330710"   "6381604"   "6442714"   "6564259"   "6625647"   "6647410").PN. OR ("6889230").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 14:11
S13	6038	customer near satisfaction	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 14:18
S14	377	customer near evaluation	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 14:18
S15	67	customer near satisfaction same recommendation	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 15:08
S16	122	customer near satisfaction same recommend\$	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 15:13
S17	423	(customer consumer) with (evaluat\$3 satisfaction feedback rate rating rank ranking score scoring) with (product service employee) same (comment recommend \$5)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 15:33
S18	32	("3995254"   "4093821"   "4345315"   "5041972"   "5077785"   "5179624"   "5278751"   "5294781"   "5305196"   "5315093"   "5331544"   "5384894"   "5401946"   "5444820"   "5537618"   "5550746"   "5623581"   "5636285"   "5644727"   "5758257"   "5822744"   "5845256"   "5875110"   "5875437"   "5913019"   "5953707"   "6026387"   "6151582").PN. OR ("6574614").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 15:55

S19	48	("4996642"   "5550746"   "5717865"   "5717923"   "5721832"   "5731991"   "5754850"   "5754938"   "5872850"   "5884282"   "5890175"   "5897639"   "5913202"   "5937389"   "5950172"   "5970473"   "6029195"   "6038554"   "6041311"   "6049777").PN. OR ("6236990").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 16:02
S20	1498	(customer employee) with (service performance) with (feedback evaluation)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 17:24
S21	406	customer near service with (feedback evaluation)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 17:25
S22	15	("5991595"   "6052512"   "6259890"   "6442370"   "6539404"   "6615182").PN. OR ("6754874").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 17:36
S23	24	("3995254"   "4093821"   "4345315"   "5041972"   "5077785"   "5179624"   "5278751"   "5294781"   "5305196"   "5315093"   "5331544"   "5384894"   "5401946"   "5444820"   "5537618"   "5636285"   "5758257"   "5822744").PN. OR ("6026387").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 17:42
S24	9	("4345315"   "5041972"   "5331544"   "5521814"   "5630069"   "5675662"   "5822744"   "6026387").PN. OR ("6952679").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 17:43
S25	15	("5991595"   "6052512"   "6259890"   "6442370"   "6539404"   "6615182").PN. OR ("6754874").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 17:47

S26	17	("20020184148"   "20030154098"   "20030182178"   "20030216957"   "5706452"   "5819231"   "6236996"   "6269355"   "6275812"   "6321206"   "6338042"   "6347306"   "6487552"   "6604084"   "6741993"   "6754874"   "6853975").PN. OR ("7082404").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/19 17:47
S27	103	(employee personnel) with (service performance) with (feedback evaluation) with (customer buyer consumer)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 17:50
S28	147	(employee personnel) with (service performance rating ranking) with (feedback evaluation survey) with (customer buyer consumer)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; IBM_TDB	OR	ON	2007/12/19 17:51

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